

Utilities

Water

The Coronavirus COVID-19 Water Restart Plan has been implemented to restore water services to residents who have lost access because of delinquent bills.

You are eligible if:

- Your DWSD water service was recently interrupted due to non-payment
- You received a notice that you are at risk of service interruption

How to sign up:

1. Call Wayne Metro at 313-386-9727 to schedule an appointment
2. The \$25 to restore service will be paid by the State of Michigan
3. Then, pay \$25 monthly to keep service during the COVID-19 outbreak

You will not need to pay your full bill and any past due amount until after the COVID-19 situation passes. After the outbreak, customers will be responsible for the full bill. However, households will be enrolled in either WRAP or the 10/30/50 Plan to help you keep water service affordable.

DTE Energy & Consumers Energy

DTE Energy & Consumers Energy are temporarily suspending electricity and natural gas shutoffs for low-income customers during the coronavirus pandemic. Customers impacted by COVID-19 — those with a sudden loss of income or medical condition — as well as vulnerable seniors are encouraged to call 1-800-477-4747 to determine eligibility for payment assistance.